

Miyagi Prefecture Novel Coronavirus General Consultation Hotline

Consultation Center (Call Center)

TEL.: 022-398-9211 【Available: 24 hours】

○ For those who require interpretation, an interpretation service will be provided via a three way call with an interpreter.

Available languages	Available hours
English, Chinese, Korean, Spanish, Portuguese	24 hours
Thai, Nepali, Vietnamese, Russian, Tagalog, Indonesian and Hindi	8:30-18:00 (Weekdays only)

※ For those in need of an interpreter who would like to discuss concerns relating to everyday life, please contact the consultation desk below:

Miyagi Support Center for Foreign Nationals: 022-275-9990

【Available hours: Mon-Fri, 9:00-17:00】

○ For individuals with hearing impairment or language difficulties, please contact us via fax or e-mail.

FAX:022-200-2965 【Available: 24 hours】

E-mail: sodan-corona@medi-staffsup.com 【Available hours: every day, 8:30-17:15】

〈 To all prefectural residents 〉

◇ We ask all citizens to take daily comprehensive prevention measures against infectious diseases. Proper handwashing and coughing etiquette are fundamental prevention measures against infection.

◇ Persons with the following symptoms should contact their family doctor or a nearby medical institution.

Those who don't have a family doctor or don't know who to contact can call the consultation center above:

-Any severe symptoms such as difficulty breathing (respiratory issues), fatigue, high temperature, etc.

-For those who are at risk* and for pregnant women with relatively mild cold-like symptoms such as a slight fever, cough, etc.

-For otherwise healthy people, any cold-like relatively mild symptoms such as slight fever or cough which persist (if symptoms continue over 4 days please be sure to contact the consultation desk)

※Elderly, diabetics, those with heart conditions or respiratory disease, those on dialysis, those taking immunosuppressant drugs or anti-cancer drugs, etc.

◇ For persons with underlying conditions (chronic diseases) who experience a change in their symptoms or persons with health concerns other than the novel coronavirus, please consult with your doctor over the phone beforehand.